Care Management Show

# Showguide

Friday 29 - Saturday 30 November

The UK's largest show dedicated to Care Management

# Welcome

On behalf of our entire team, I'm delighted to warmly welcome each of you. This year marks an exciting brand relaunch for us, symbolising a major step forward for both the event and the industry, as we aim to inspire meaningful change across the sector. This event is also about fostering a community of dedicated individuals doing remarkable work in the care sector.

Over the two days, you'll have the chance to hear from industry leaders as they share insights on their careers and the current challenges facing the industry. You'll also have ample opportunities to connect and network with CEOs and other industry experts.

Our journey has always been rooted in a commitment to strengthening this field by pushing boundaries and setting new standards. We believe that the best way to shape the future is to actively create it. I encourage you to make the most of our newly enhanced conference programme, with some key sessions in our two new theatres: the Caring Times Owners Club Theatre and the Leadership Theatre.

A huge thank you to our exhibitors, sponsors, event partners, and speakers who are here to share their invaluable insights. We're in for a fantastic two days! Enjoy the exhibition.

**Alex Dampier**
CEO, Nexus Media Group

# Exhibitor List

| Exhibitor | Stand no. |
|---|---|
| **Best Care Agency** | B4 |
| **Birdie** | B14 |
| **BKR Consultancy** | C66 |
| **Blue Sky Social Care Card** | C56 |
| **Breis** | B25 |
| **Camascope** | B20 |
| **Care England** | B58 |
| **Care Research** | C54 |
| **Care Tutor** | C64 |
| **Care UK** | B6 |
| **Care Workers Charity** | B42 |
| **Carebeans** | B2 |
| **CarefirstUK** | C34 |
| **Carehome.co.uk** | B49 |
| **Championing Social Care** | B52 |
| **Connect Catering** | B24 |
| **CoolCare** | B26 |

Show partner

# Exhibitor List

| | |
|---|---|
| **CPOMS** | C22 |
| **Croner-i** | B10 |
| **Fault Fixers** | B48 |
| **Flexearn** | B8 |
| **Florence** | B18 |
| **Get Borderless** | B40 |
| **Haigh Engineering Ltd** | B44 |
| **Healthworkspeople** | B16 |
| **Hello Fresh** | B46 |
| **Impact Futures** | A10 |
| **Kingsley Healthcare** | B34 |
| **Leecare Solutions** | C26 |
| **Met-Medical** | B23 |
| **MOA Benchmarking** | B24 |
| **My Learning Cloud** | B59 |
| **NACAS** | B56 |
| **National Care Association** | B54 |

Show partner

# Exhibitor List

| | |
|---|---|
| **NOCN** | B36 |
| **Onetouch Health** | B38 |
| **Paragon Skills** | C20 |
| **Predicaire** | B12 |
| **Prosperwell** | C32 |
| **Quik-AI** | B50 |
| **T150 Energy** | C44 |

# Conference Programme

Friday
29 November

# Main Stage

11:00 - 11:40

**Is recruitment and retention improving under Labour?**

13:00 - 13:30

**Women in Power**
**- TV's Alex Jones interviews Priory CEO Rebekah Cresswell**





**Meet the CEO**

Join us for networking sessions directly after each panel

**Celebrate with us!**

We are hosting networking drinks on **Saturday 30 November** at **3.30pm** so come and raise a glass!

# Caring Times Owners Club Theatre

11:45 - 12:15

**Tea With Tobi Live: Growth, Acquisition, Expansion - Best Practices on becoming the care provider of choice in the community**

12:25 - 12:55

**Growing your care business without losing the 'family-run' feel**

13:30 - 14:00

**Elderly care home market trends and trading performance**

14:35 - 15:05

**Reputation management - How to manage media in the midst of a crisis**

# Home Care Theatre

10:20 - 10:50
**How to grow a home care business**

11:40 - 12:10
**Marketing your service to the local community**

12:20 - 12:50
**Diversity: How it can help recruitment and boost franchise performance**

13:55 - 14:25
**Taking the pulse of staff engagement: What motivates shift workers**

14:35 - 15:05
**Introduction to risk assessment**

# Leadership Theatre

10:05 - 10:35
**Opening your own care home**

11:40 - 12:10
**Having difficult conversations**

12:20 - 12:50
**The life-changing power of values-based recruitment**

13:50 - 14:20
**Single-handed care in a care home: Is it possible to provide better care with less staff?**

14:35 - 15:05
**International recruitment, sponsorship & compliance masterclass**

# Operational Excellence Theatre

10:15 - 10:45
**Hear from CQC: Understanding the single assessment framework**

11:45 - 12:15
**Dementia care**

12:20 - 12:50
**The future of medicine management**

13:50 - 14:20
**The journey to outstanding**

14:40 - 15:10
**Delivering outstanding care from a care home manager**

# The Knowledge Hub

10:20 - 10:50

**Optimising occupancy and enhancing enquiry management in UK care homes**

11:35 - 12:05

**Decoding statutory & mandatory training and managing with effective eLearning**

12:15 - 12:55

**CQC single assessment framework**

14:05 - 14:35

**Digitising for success: Leveraging technology to achieve organisational goals**

14:50 - 15:20

**Business skills for care managers**

# Conference Programme

Saturday
30 November

# Caring Times Owners Club Theatre

10:15 - 10:45

**Is recruitment and retention improving under Labour?**

11:40 - 12:10

**Grants, loans and financial support available to care businesses**

14:40 - 15:10

**Reputation management - how to handle the media in the midst of a crisis**

# Home Care Theatre

10:25 - 10:55

**Marketing your service to the local community**

11:40 - 12:10

**How to make technology your smart CQC companion**

12:20 - 12:50

**Delivering outstanding home care**

14:45 - 15:15

**Effective approaches to staff development**

# Leadership Theatre

10:20 - 10:50
**Compassionate leadership**

11:40 - 12:10
**Managing digital transformation & innovation**

12:20 - 12:50
**From burnout to balance: Using AI and technology to support employee wellbeing**

13:45 - 14:15
**Building trust, an interactive discussion around the Care Register in England**

14:45 - 15:15
**Delivering complex care**

# Operational Excellence Theatre

10:20 - 10:50

**Thriving in residential care**

11:40 - 12:10

**Paper versus digital - realising the benefits**

12:20 - 12:50

**Ofsted, regulation of the social care sector and how Ofsted is a force for improvement**

13:55 - 14:25

**The journey to outstanding**

14:45 - 15:15

**The human side of AI in social care and medication management**

# The Knowledge Hub

10:15 - 10:45
**Digital systems to support staff retention**

11:40 - 12:10
**Out of sight, but not out of mind: A perspective on scope 3 emissions**

12:15 - 12:45
**CQC Single assessment framework**

14:00 - 14:30
**Improving communications within the care environment**

# Speakers

A who’s who



**Adam Hutchinson**

Managing Director
**Belmont Healthcare**



**Amrit Dhaliwal**

CEO
**Walfinch**



**Alasdair McPherson**

Head of partnerships
**Rangewell Care Finance**



**Aneurin Brown**

Managing director
**Hallmark Luxury Care Homes**



**Ben Benson-Breen**

Founder
**My Way Marketing**



**Bethany Morgan Brett**

Research fellow
**My Home Life England**



**Beverley Manzar**

Registered manager
**Ebury Court Care Home**



**Bhavna Keane Rao**

Health and social care consultant
**BKR Care Consultancy**



**Bruce Morrison**

L7 business skills development coach
**Impact Futures**



**Carly Roberts**

Chief executive
**MePassport**



**Caroline Barker**

Legal Director, Healthcare Regulatory
**HCR Law**



**Charles Armitage**

Co-founder
**Florence**



**Charlie Jones**

Chief operating officer
**BKR Care Consultancy**



**Daisy Cooney**

Head of policy, practice and innovation
**Homecare Assocation**



**Damien Wilkins**

Social Care Recruitment and Retention Expert
**Care Character**



**Dan Madden**

Head of sales and marketing
**Carterwood**



**Deborah Harrison**

Managing Director
**A1 Risk Solutions**



**Ellie Clayson**

Head of sales
**Birdie**



**Ellis Cloughlan**

Senior political and media consultant
**Bridgehead Communications**



**Gary Dhillon**

Business development manager
**CareTutor**



**Gary Laville**

Chief quality officer
**Salutem**



**Gemma Lock**

Head of commercial
**Trinity Homecare Group**



**Graham Stokes**

Director of dementia and specialist service innovation
**HC-One**



**Hannah Morgan**

Chief executive officer
**CareBrain**



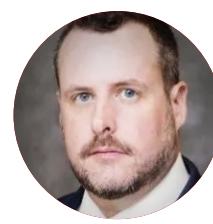
**Harry Wales**

Senior account executive
**Deputy**



**Heather Graham**

Learning and development officer
**Right at Home UK**



**Iain Corrigan**

Commercial director
**CoolCare**



**Imman Hussain**

Business development manager
**tri-x**



**Jacob Shephard**

Managing director
**Haigh Engineering**



**Jen Riches**

Learning Coach
**Lifetime Training**



**John Godden**

Chief executive
**Salutem**



**Kane Caswell**

Senior enterprise accounts manager
**OneTouch Health**



**Karam Treohan**

Business operations manager
**CareTutor**



**Karolina Gerlich**

CEO
**Care Workers Charity**



**Katie Thorn**

Project manager
**Digital Care Hub**



**Kehan Zhou**

CEO
**Camascope**



**Laura Shelton**

Partner, Healthcare Regulatory
**HCR Law**



**Leah Turner**

Co-Founder
**Owen Froebel**



**Liam Scanlon**

Director of compliance & governance
**Shaw Healthcare**



**Liz Blacklock**

Chief executive officer
**National Association of Care and Support Workers**



**Lynne Mullen**

Advanced Qualification Coach
**Lifetime Training**



**Martin Jones MBE**

Chief executive officer
**Home Instead**



**Matthew Bond**

CEO and co-founder
**Borderless**



**Nadra Ahmed CBE**

Executive co-Chairman
**National Care Association**



**Nitesh Somani**

CEO
**Kara Healthcare**



**Nuno Santos Lopes**

Director of Research & Innovation
**Nightingale Hammerson**



**Paul Nery**

Managing director
**Rose Care Group**



**Rachel Tiff**

Director of Marketing
**Oakland Care**



**Rebecca Mangan**

Communications consultant



**Rebecca White**

Quality improvement officer
**Seashell Trust**



**Rebekah Cresswell**

Chief Executive Officer
**Priory**



**Richard Ayres**

Social care adviser
**Care England**



**Rick Townes**

Head of client relationships
**OnePlan**



**Rosalind Gray**

Head of Therapies
**Nightingale Hammerson**



**Ruth French**

Operations director
**Stow Healthcare**



**Samantha Crawley**

CEO
**Bracebridge Care Group**



**Saurabh Shah**

Chief operating officer
**Camascope**



**Susan Harris**

Learning & development manager
**Greensleeves Care**



**Tariq Raja**

Executive director
**Care Tech Foundation**



**Tobi Alli-Usman**

Founder & Managing Director
**Prosperwell**



**Tommy Henderson Reay**

Registered social worker
**Digitising Social Care (NHS)**



**Tanta Stefanescu**

Care and quality lead
**Hamberley Care Homes**



**Travis Thomas**

Head of recruitment
**NSSL Group**



**Vic Rayner**

CEO
**National Care Forum**



**Will Walter**

Founder and managing director
**Bridgehead Communications**



**Yvette Stanley**

National Director
**Ofsted**



**Zoë Payne**

Senior leadership development coach
**Impact Futures**



**Zoe-Dawn Anderson**

Care Content Writer and Advisor
**Croner-i**

# Thank you to our sponsors & partners

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the care workers' charity

championing social care

National Association of Care & Support Workers

NATIONAL CAREassociation
MERGED WITH RNHA
The natural choice for all social care SME providers

CARE ENGLAND
Representing independent care providers

CareTech foundation

Prosperwell

HAIGH

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